World Trade Press Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: ABC the USA

Report Date: 11 April 2025

Product Description: Web-based database featuring country related information.

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Notes:

Evaluation Methods Used: WAVE v 3.2.7.2

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.0](#)	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
[Web Content Accessibility Guidelines 2.1](#)	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All non-text content has alternative text.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Transcripts are provided for all how-to videos in addition to audio tracks combined with video.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria	Web: Supports	Transcripts are provided for all how-to videos.

Criteria	Conformance Level	Remarks and Explanations
9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Every video has associated table explaining what the video is, the tagline from the video, the company (if applicable) and any other description information that would be pertinent to the video.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Supports	All information is presented in a way to clearly understand the relationship to the navigation. Furthermore, this product does not interfere with assistive technologies provided by the browser or third-party software

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All content is presented in a clear and consistent manner allow for ease of use and understanding. Furthermore, this product does not interfere with assistive technologies provided by the browser or third-party software.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software. In certain circumstances where there are sensory characteristics (map selections), there is an associated list that provides the same content.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All elements use text as a means of conveying information. While color is used to add visual appeal it also conforms to minimum contrast requirements.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	This product does not have any audio that automatically plays. Any element such as video that has audio can be controlled within that element including play, pause, and volume control independent of the system.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software)	Supports	All elements of this product can be navigated using a keyboard in a clear and logical manner.

Criteria	Conformance Level	Remarks and Explanations
11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	This product does not feature keyboard traps. All elements are presented in a clear and logical manner to allow for ease of use while using a keyboard.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	This product does not use any character key shortcuts.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	This product has a timeout feature to automatically log off a user after a period of two (2) hours of inactivity.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	This product does not contain any content that moves, blinks, scrolls, or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software)	Supports	This product does not contain any blinking or flashing components.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	This product does not contain blocks of content that are repeated on multiple pages.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Supports	All pages feature a descriptive title indicating the topic or purpose of the page.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All elements receive a focus order to efficiently navigate the page using only a keyboard.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Each link clearly defines what its purpose is.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web)	Not Applicable	This product does not use a single pointer function for cancellation or reversal of an event. Furthermore, this product does not interfere with assistive technologies' use of single pointer functions.

Criteria	Conformance Level	Remarks and Explanations
• 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	This product does not use a single pointer function for cancellation or reversal of an event. Furthermore, this product does not interfere with assistive technologies' use of single pointer functions.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	A user interface options with labels that include text also include a name element clearly defining that element.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document)	Not Applicable	This product does not use functionality that requires motion by either device or user. Furthermore, this product does not interfere with assistive technologies that use motion for functionality.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The default language of the page is set to English. Upon loading the page, the text can be translated to the browser's settings automatically or by means of a manual selection using Google Translate.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Context does not change when an item receives focus.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	User interface is not changeable in this product.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Help content and links appear in the same place on all pages regardless of user interaction.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Error messages detailing input issues are clearly displayed and defined.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web)	Supports	Every input has a clear label that identifies and describes what information is needed.

Criteria	Conformance Level	Remarks and Explanations
• 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Auto complete is enabled on all form fields to auto-populate should a user provide similar information
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document	Supports	All user interface components are clearly identified.

Criteria	Conformance Level	Remarks and Explanations
• 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	This product does not use audio requiring captions.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document)	Not Applicable	This product does not use audio requiring descriptions.

Criteria	Conformance Level	Remarks and Explanations
11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	This product is responsive in design and will function and operate as normal in either portrait or landscape views.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	This product clearly defines each input, and it is easy to determine what the input is used for.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria	Supports	This product maintains a contrast ratio of 8.59:1

Criteria	Conformance Level	Remarks and Explanations
9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	This product allows for text to be resized up to 300 percent without loss of content or functionality.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Not Applicable	This product does not use images of text.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	This product allows for one dimensional vertical scrolling at any width to a minimum of 320 CSS pixels.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	This product maintains a non-text contrast ratio of 5.8:1
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software)	Supports	This product meets the minimum text spacing requirements.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Any dialog or captions that are triggered via event such as click or hover do not dismiss automatically, a user-controlled function can dismiss the dialog or caption, and the dialog or caption does not interfere with other options on the page.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	This product features intuitive navigation and a search function.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document)	Supports	This product does not interfere with keyboard operation.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	This product does not interfere with keyboard operation.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Content remains visible when fields receive focus. Furthermore, when a user adds content, it is contained within the field and does not cover any other element.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Elements are not draggable on the page.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	All clickable elements meet minimum sizing requirements.
3.1.2 Language of Parts (Level AA) Also applies to:	Supports	Every passage or phrase defaults to English and can be translated using the Google Translate feature. Titles or

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		proper names or articles, recipes, ingredients, and other related topics are written in their native language.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	All menus consistent with each main topic are presented in the same configuration and order.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool)	Supports	All elements are identified as to their function within this product.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Search features automatically provide search results based on user-input. All other input forms are manually submitted and evaluated and therefore not applicable.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	This product does not transact financial or legal transactions that require error prevention.

Criteria	Conformance Level	Remarks and Explanations
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	A cognitive test is not used for authentication.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	This product meets the minimum requirements for status message by using ARIA-Labels.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	This product does not use audio requiring sign language.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	This product does not use audio requiring descriptions.
1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	This product provides transcripts for all instructional videos.
1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not Applicable	This product does not use live audio.
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2) EN 301 549 Criteria– Does not apply	Supports	Each element contains a label or other identifying measure to determine the component's purpose.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	This product maintains a contrast ratio of 8.59:1
1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	This product does not use background audio.
1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	This product does not provide user selectable foreground and background colors. This product does not interfere with assistive technology which can alter the foreground and background colors based on user selection.
1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	This product does not use images of text.
2.1.3 Keyboard (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	This product does not interfere with the use of a keyboard.
2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	This product does not use timing for any element.
2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	This site does not have content that requires interruption.
2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Once a user session expires (after a two-hour period), a user can reauthenticate and continue using the product where they are left off.
2.2.6 Timeouts (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	This product does not accept user input that could be lost from a timeout.
2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	This product does not contain any elements that flash.

Criteria	Conformance Level	Remarks and Explanations
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Animation is not used on the product except for the navigation which is essential for it to function. Furthermore, this does not interfere with third-party assistive technologies.
2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The menu link of the page a user is on will be highlighted.
2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Each link is descriptive as to the topic that a user is viewing.
2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Headings clearly define the page and topic that is viewed as well as sections within the page and topic.
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	A user interface component receiving focus does not interfere with other elements on the page.
2.4.13 Focus Appearance (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	All areas meet minimum sizing and contrast ratios.
2.5.5 Target Size (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	This product meets the minimum requirements for target size.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	This product does not restrict the use of input modalities.
3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	No unusual words are used within this product.
3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Any abbreviations that are used will contain descriptive text immediately after the abbreviation in parenthesis
3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	All text contained in this product does not require a reading level above a lower secondary education.

Criteria	Conformance Level	Remarks and Explanations

3.1.6 Pronunciation (Level AAA)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Supports	Any word that requires pronunciation to understand the meaning of the word will contain descriptive text immediately after the subject word in parenthesis

3.2.5 Change on Request (Level AAA)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Supports	This product does not use content requiring a user to change context.

3.3.5 Help (Level AAA)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Supports	Any context requiring help or assistance allows a user to submit an inquiry for further explanation.

3.3.6 Error Prevention (All) (Level AAA)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Supports	Any information that is submitted is checked for validity. If data contains any errors, a message is displayed detailing the error and allows the user the opportunity to correct the error.

3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Supports	This product does not use cognitive tests for a user to authenticate with it.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	This product does not interfere with third party screen readers.
302.2 With Limited Vision	Supports	This product does not interfere with third party screen readers.
302.3 Without Perception of Color	Supports	This product is text based and can be used without the need for color.
302.4 Without Hearing	Supports	Transcripts are provided for videos that contain audio.
302.5 With Limited Hearing	Supports	Transcripts are provided for videos that contain audio.
302.6 Without Speech	Supports	This product does not require speech input.
302.7 With Limited Manipulation	Supports	This site provides content that is withing two clicks from any menu item.
302.8 With Limited Reach and Strength	Supports	This site provides content that is within two clicks from any menu item.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	This site provides clear and easy to use navigation and logical flow of content.

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	This product does not provide this functionality, does not interfere with 3rd party accessibility software.
402.2.2 Transactional Outputs	Not Applicable	This product does not provide this functionality, does not interfere with 3rd party accessibility software.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	This product does not provide this functionality, does not interfere with 3rd party accessibility software.
402.2.4 User Control	Not Applicable	This product does not provide this functionality, does not interfere with 3rd party accessibility software.
402.2.5 Braille Instructions	Not Applicable	This product does not provide this functionality, does not interfere with 3rd party accessibility software.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	This is dependent on the user's hardware. For video content, audio controls are provided in the video player.
402.3.2 Non-private Listening	Not Applicable	This is dependent on the user's hardware. For video content, audio controls are provided in the video player.
402.4 Characters on Display Screens	Supports	All characters meet the Sans-Serif font type and can be easily adjusted in size based on the user's browser settings.
402.5 Characters on Variable Message Signs	Supports	All characters meet the Sans-Serif font type and can be easily adjusted in size based on the user's browser settings.
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	This product does not use biometric authentication.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
404.1 General	Supports	This product does not contain any device, code, or software that prohibits any means of accessibility.
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Supports	The same degree of privacy is equal for all users. When speech output is required, the product does not blank the screen.
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	This is a product delivered using the internet. Any device using an up-to-date web browser can view this product.
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	All elements meet minimum contrast requirements.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.3.2 Alphabetic Keys	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.3.3 Numeric Keys	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.4 Key Repeat	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.5 Timed Response	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.6 Operation	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.

Criteria	Conformance Level	Remarks and Explanations
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.2 Side Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.2.1 Unobstructed Side Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.2.2 Obstructed Side Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.3 Forward Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.3.1 Unobstructed Forward Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.3.2 Obstructed Forward Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
[408 Display Screens](#)	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
408.3 Flashing	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
[409 Status Indicators](#)	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
[410 Color Coding](#)	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
[411 Audible Signals](#)	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
[412 ICT with Two-Way Voice Communication](#)	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	This is not a telecommunications product.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	This is not a telecommunications product.
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	This is not a telecommunications product.
412.3.2 Wireline Handsets	Not Applicable	This is not a telecommunications product.
412.4 Digital Encoding of Speech	Not Applicable	This is not a telecommunications product.
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	This is not a telecommunications product.
412.7 Video Communication	Not Applicable	This is not a telecommunications product.

Criteria	Conformance Level	Remarks and Explanations
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	This is not a telecommunications product.
412.8.2 Voice and Hearing Carry Over	Not Applicable	This is not a telecommunications product.
412.8.3 Signal Compatibility	Not Applicable	This is not a telecommunications product.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	This is not a telecommunications product.
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	This is not a closed-captioning product.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	This is not a closed-captioning product.
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	This product is not a digital television tuner.
414.1.2 Other ICT	Not Applicable	This is not a television product.
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	This is not a captioning product.
415.1.2 Audio Description Controls	Not Applicable	This product does not require the use of audio controls.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.2.2 No Disruption of Accessibility Features	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.3 Row, Column, and Headers	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.4 Values	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.5 Modification of Values	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.6 Label Relationships	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.7 Hierarchical Relationships	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.8 Text	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.9 Modification of Text	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.10 List of Actions	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.11 Actions on Objects	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.12 Focus Cursor	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.14 Event Notification	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.4 Platform Accessibility Features	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	This is a web-based product, not a software application.
503.3 Alternative User Interfaces	Not Applicable	This is a web-based product, not a software application.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Alternative transcriptions are provided in addition to video.
503.4.2 Audio Description Controls	Not Applicable	Alternative transcriptions are provided in addition to video.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	This is a web-based product, not an authoring tool.
504.2.2 PDF Export	Not Applicable	This is a web-based product, not an authoring tool.
504.3 Prompts	Not Applicable	This is a web-based product, not an authoring tool.
504.4 Templates	Not Applicable	This is a web-based product, not an authoring tool.

Chapter 6: **Support Documentation and Services**

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	This product does not interfere with the assistive technologies provided by the browser or third-party software and does not require documentation.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	This product does not interfere with the assistive technologies provided by the browser or third-party software and does not require documentation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Information regarding accessibility including this VPAT is contained within the product.
603.3 Accommodation of Communication Needs	Supports	Contact information is provided within the product.

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	This product does not interfere with third-party assistive technologies.
4.2.2 Usage with limited vision	Supports	This product does interfere with third-party assistive technologies.
4.2.3 Usage without perception of colour	Supports	This product has a minimum contrast ratio of 8.59:1 allowing for non-color viewing.

Criteria	Conformance Level	Remarks and Explanations
4.2.4 Usage without hearing	Supports	This product provides transcriptions of all videos.
4.2.5 Usage with limited hearing	Supports	This product provides transcriptions of all videos.
4.2.6 Usage with no or limited vocal capability	Not Applicable	This product does not require voice input.
4.2.7 Usage with limited manipulation or strength	Supports	This product does not interfere with third-party assistive technologies.
4.2.8 Usage with limited reach	Supports	This product does not interfere with third-party assistive technologies.
4.2.9 Minimize photosensitive seizure triggers	Supports	This product does not have flashing or blinking elements.
4.2.10 Usage with limited cognition, language or learning	Supports	This product does not interfere with third-party assistive technologies. Furthermore, the product and navigation are laid out in an easy-to-use manner allowing those with limited cognition, language, or learning to use the product.
4.2.11 Privacy	Supports	This product does not store any personally identifiable information. Furthermore, this is not a legal or financial product requiring privacy.

Chapter 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Supports	This product does not interfere with third-party assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.2 Auditory output delivery including speech	Supports	This product does not interfere with third-party assistive technologies.
5.1.3.3 Auditory output correlation	Supports	This product does not interfere with third-party assistive technologies.
5.1.3.4 Speech output user control	Supports	This product does not interfere with third-party assistive technologies.
5.1.3.5 Speech output automatic interruption	Supports	This product does not interfere with third-party assistive technologies.
5.1.3.6 Speech output for non-text content	Supports	This product does not interfere with third-party assistive technologies.
5.1.3.7 Speech output for video information	Supports	This product does not interfere with third-party assistive technologies.
5.1.3.8 Masked entry	Supports	This product does not interfere with third-party assistive technologies.
5.1.3.9 Private access to personal data	Supports	This product does not interfere with third-party assistive technologies.
5.1.3.10 Non-interfering audio output	Supports	This product does not interfere with third-party assistive technologies.
5.1.3.11 Private listening volume	Supports	This product does not interfere with third-party assistive technologies.
5.1.3.12 Speaker volume	Not Applicable	This product is web-based, not a hardware product.
5.1.3.13 Volume reset	Not Applicable	This product is web-based, not a hardware product.
5.1.3.14 Spoken languages	Supports	This product does not interfere with third-party assistive technologies.
5.1.3.15 Non-visual error identification	Supports	This product does not interfere with third-party assistive technologies.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	This product is web-based, not a hardware product.
5.1.4 Functionality closed to text enlargement	Supports	This product is responsive in design and allows for magnification of text to appropriate viewing heights for those with low vision.

Criteria	Conformance Level	Remarks and Explanations
5.1.5 Visual output for auditory information	Supports	Transcripts are provided for all videos in the product.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Supports	This product can be used with other input methods outside of the use of a keyboard.
5.1.7 Access without speech	Not Applicable	This product does not require speech input.
5.2 Activation of accessibility features	Supports	This product does not interfere with third-party assistive technologies.
5.3 Biometrics	Not Applicable	This product does not use biometrics.
5.4 Preservation of accessibility information during conversion	Supports	This product preserves all accessibility information through a single page in the web product.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	This is a web-based product, not a hardware product.
5.5.2 Operable parts discernibility	Not Applicable	This is a web-based product, not a hardware product.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	This is a web-based product, not a hardware product.
5.6.2 Visual status	Not Applicable	This is a web-based product, not a hardware product.
5.7 Key repeat	Not Applicable	This is a web-based product, not a hardware product.
5.8 Double-strike key acceptance	Not Applicable	This product does not require double-strike keys.
5.9 Simultaneous user actions	Not Applicable	This product does not require simultaneous user actions.

Chapter 6: ICT with Two-Way Voice Communication

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Applicable	This is a web-based product, not a telecommunications device.
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	This is a web-based product, not a telecommunications device.
6.2.1.2 Concurrent voice and text	Not Applicable	This is a web-based product, not a telecommunications device.
6.2.2.1 Visually distinguishable display	Not Applicable	This is a web-based product, not a telecommunications device.
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	This is a web-based product, not a telecommunications device.
6.2.2.3 Speaker identification	Not Applicable	This is a web-based product, not a telecommunications device.
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	This is a web-based product, not a telecommunications device.
6.2.3 Interoperability	Not Applicable	This is a web-based product, not a telecommunications device.
6.2.4 RTT responsiveness	Not Applicable	This is a web-based product, not a telecommunications device.
6.3 Caller ID	Not Applicable	This is a web-based product, not a telecommunications device.
6.4 Alternatives to voice-based services	Not Applicable	This is a web-based product, not a telecommunications device.
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	This is a web-based product, not a telecommunications device.
6.5.3 Frame rate	Not Applicable	This is a web-based product, not a telecommunications device.

Criteria	Conformance Level	Remarks and Explanations
6.5.4 Synchronization between audio and video	Not Applicable	This is a web-based product, not a telecommunications device.
6.5.5 Visual indicator of audio with video	Not Applicable	This is a web-based product, not a telecommunications device.
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	This is a web-based product, not a telecommunications device.
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not Applicable	This is a web-based product, not a video device.
7.1.2 Captioning synchronization	Not Applicable	This is a web-based product, not a video device.
7.1.3 Preservation of captioning	Not Applicable	This is a web-based product, not a video device.
7.1.4 Captions characteristics	Not Applicable	This is a web-based product, not a video device.
7.1.5 Spoken subtitles	Not Applicable	This is a web-based product, not a video device.
7.2.1 Audio description playback	Not Applicable	This is a web-based product, not a video device.
7.2.2 Audio description synchronization	Not Applicable	This is a web-based product, not a video device.
7.2.3 Preservation of audio description	Not Applicable	This is a web-based product, not a video device.
7.3 User controls for captions and audio description	Not Applicable	This is a web-based product, not a video device.

Chapter 8: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	This is a web-based product, not a hardware product.
8.1.3 Colour	Not Applicable	This is a web-based product, not a hardware product.
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	This is a web-based product, not a hardware product.
8.2.1.2 Incremental volume control	Not Applicable	This is a web-based product, not a hardware product.
8.2.2.1 Fixed-line devices	Not Applicable	This is a web-based product, not a hardware product.
8.2.2.2 Wireless communication devices	Not Applicable	This is a web-based product, not a hardware product.
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	This is a web-based product, not a hardware product.
8.3.2.2 Unobstructed low forward reach	Not Applicable	This is a web-based product, not a hardware product.
8.3.2.3.1 Clear space	Not Applicable	This is a web-based product, not a hardware product.
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	This is a web-based product, not a hardware product.
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	This is a web-based product, not a hardware product.
8.3.2.4 Knee and toe clearance width	Not Applicable	This is a web-based product, not a hardware product.
8.3.2.5 Toe clearance	Not Applicable	This is a web-based product, not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
8.3.2.6 Knee clearance	Not Applicable	This is a web-based product, not a hardware product.
8.3.3.1 Unobstructed high side reach	Not Applicable	This is a web-based product, not a hardware product.
8.3.3.2 Unobstructed low side reach	Not Applicable	This is a web-based product, not a hardware product.
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not Applicable	This is a web-based product, not a hardware product.
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Appliable	This is a web-based product, not a hardware product.
8.3.4.1 Change in level	Not Applicable	This is a web-based product, not a hardware product.
8.3.4.2 Clear floor or ground space	Not Applicable	This is a web-based product, not a hardware product.
8.3.4.3.2 Forward approach	Not Applicable	This is a web-based product, not a hardware product.
8.3.4.3.3 Parallel approach	Not Applicable	This is a web-based product, not a hardware product.
8.3.5 Visibility	Not Applicable	This is a web-based product, not a hardware product.
8.3.6 Installation instructions	Not Applicable	This is a web-based product, not a hardware product.
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	This is a web-based product, not a hardware product.
8.4.2.1 Means of operation of mechanical parts	Not Applicable	This is a web-based product, not a hardware product.
8.4.2.2 Force of operation of mechanical parts	Not Applicable	This is a web-based product, not a hardware product.
8.4.3 Keys, tickets and fare cards	Not Applicable	This is a web-based product, not a hardware product.
8.5 Tactile indication of speech mode	Not Applicable	This is a web-based product, not a hardware product.

Chapter [9: Web](#) *(see [WCAG 2.x section](#))*

Notes:

Chapter [10: Non-Web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See [WCAG 2.x](#) section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	This is a web-based product, not a software product.
10.6 Audio description timing	Not Applicable	This is a web-based product, not a software product.

Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See [WCAG 2.x](#) section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	This is a web-based product, not a software product.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.5 Object information	Not Applicable	This is a web-based product, not a software product.
11.5.2.6 Row, column, and headers	Not Applicable	This is a web-based product, not a software product.
11.5.2.7 Values	Not Applicable	This is a web-based product, not a software product.
11.5.2.8 Label relationships	Not Applicable	This is a web-based product, not a software product.
11.5.2.9 Parent-child relationships	Not Applicable	This is a web-based product, not a software product.
11.5.2.10 Text	Not Applicable	This is a web-based product, not a software product.
11.5.2.11 List of available actions	Not Applicable	This is a web-based product, not a software product.
11.5.2.12 Execution of available actions	Not Applicable	This is a web-based product, not a software product.
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	This is a web-based product, not a software product.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	This is a web-based product, not a software product.
11.5.2.15 Change notification	Not Applicable	This is a web-based product, not a software product.
11.5.2.16 Modifications of states and properties	Not Applicable	This is a web-based product, not a software product.
11.5.2.17 Modifications of values and text	Not Applicable	This is a web-based product, not a software product.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	This is a web-based product, not a software product.
11.6.2 No disruption of accessibility features	Not Applicable	This is a web-based product, not a software product.
11.7 User preferences	Not Applicable	This is a web-based product, not a software product.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	This is a web-based product, not a software product.
11.8.4 Repair assistance	Not Applicable	This is a web-based product, not a software product.
11.8.5 Templates	Not Applicable	This is a web-based product, not a software product.

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	This is a web-based product, not a software product.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	This product contains a dedicated page that includes accessibility and this document.
12.2.3 Effective communication	Supports	All documentation is clearly communicated on the accessibility page within the product.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes:

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	This is a web-based product, not a relay service.
13.1.3 Sign relay services	Not Applicable	This is a web-based product, not a relay service.
13.1.4 Lip-reading relay services	Not Applicable	This is a web-based product, not a relay service.
13.1.5 Captioned telephony services	Not Applicable	This is a web-based product, not a telecommunications device.
13.1.6 Speech to speech relay services	Not Applicable	This is a web-based product, not a relay service.
13.2 Access to relay services	Not Applicable	This is a web-based product, not a relay service.
13.3 Access to emergency services	Not Applicable	This is a web-based product, not a telecommunications device.

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