

# World Trade Press Accessibility Conformance Report

## Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – April 2019

**Name of Product/Version: AtoZ the USA v 2.1**

**Product Description: Web-based database featuring country culture information**

**Report Date: 01 June 2020**

**Contact Information: 707-778-1124 / support@worldtradepress.com**

**Notes:**

**Evaluation Methods Used: WAVE v 1.0.5**

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (Yes)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	All non-text content has alternative text.
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Transcripts are provided for all how-to videos in addition to audio tracks combined with video.
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Transcripts are provided for all how-to videos.
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Every video has an associated table explaining what the video is, the tagline from the video, the company (if applicable) and any other description information that would be pertinent to the video.
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	All information is presented in a way to clearly understand the relationship to the navigation. Furthermore, this product does not interfere with assistive technologies provided by the browser or third-party software.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	All content is presented in a clear and consistent manner allow for ease of use and understanding. Furthermore, this product does not interfere with assistive technologies provided by the browser or third-party software.
<p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software. In certain circumstances where there are sensory characteristics (map selections), there is an associated list that provides the same content.
<p><a href="#">1.4.1 Use of Color</a> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	All elements use text as a means of conveying information. While color is used to add visual appeal, it also conforms to minimum contrast requirements.
<p><a href="#">1.4.2 Audio Control</a> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	This product does not have any audio that automatically plays. Any element such as video that has audio can be controlled within that element including play, pause, and volume control independent of the system.
<p><a href="#">2.1.1 Keyboard</a> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	All elements of this product can be navigated using a keyboard in a clear and logical manner.
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	This product does not feature keyboard traps. All elements are presented in a clear and logically manner to allow for ease of use while using a keyboard.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	This product has a timeout feature to automatically log off a user after a period of twenty-four (24) hours.
<p><b>2.2.2 Pause, Stop, Hide</b> (Level A)</p> <p>Also applies to:</p> <ul style="list-style-type: none"> <li></li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	This product does not contain any content that moves, blinks, scrolls, or auto-updates.
<p><b>2.3.1 Three Flashes or Below Threshold</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	This product does not contain any blinking or flashing components.
<p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Not Applicable	This product does not contain blocks of content that are repeated on multiple pages.
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	All pages feature a descriptive title indicating the topic or purpose of the page.

Criteria	Conformance Level	Remarks and Explanations
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	All elements receive a focus order to efficiently navigate the page using only a keyboard.
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Each link clearly defines what its purpose is.
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The default language of the page is set to English. Upon loading of the page, the text can be translated to the browser's settings automatically or by means of a manual selection using Google Translate.
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Context does not change when an item receives focus.
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	User interface is not changeable in this product.
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	Error messages detailing input issues are clearly displayed and defined.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<b>3.3.2 Labels or Instructions</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Every input field has a clear label that identifies and describes what information is needed.
<b>4.1.1 Parsing</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	All elements and tags are property structured and nested using only unique ID tags.
<b>4.1.2 Name, Role, Value</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	All user interface components are clearly identified.

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.4 Captions (Live)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	This product does not use audio requiring captions.
<b>1.2.5 Audio Description (Prerecorded)</b> (Level AA) Also applies to:	Not Applicable	This product does not use audio requiring descriptions.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<b>1.4.3 Contrast (Minimum)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	This product maintains a contrast ratio of 8.21:1
<b>1.4.4 Resize text</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	This product allows for text to be resized up 300 percent without loss of content or functionality.
<b>1.4.5 Images of Text</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	This product does not use images of text.
<b>2.4.5 Multiple Ways</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	This product features an intuitive navigation and a search function.
<b>2.4.6 Headings and Labels</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Headings and labels clearly define the page or element's topic or purpose.



Criteria	Conformance Level	Remarks and Explanations
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	This product does not interfere with keyboard operation.
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Every passage or phrase defaults to English and can be translated using the Google Translate feature. Titles or proper names of articles, recipes, ingredients, and other related topics are written in their native language.
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	All menus consistent with each main topic are presented in the same configuration / order.
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	All elements are identified as to their function within this product.
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Search features automatically provide search results based on user-input. All other input forms are manually submitted and evaluated and therefore not applicable.
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Not Applicable	This product does not transact financial or legal transactions that require error prevention.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	This product does not use audio requiring sign language.
<p><a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	This product does not use audio requiring descriptions.
<p><a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	This product provides transcripts for all instructional videos.
<p><a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	This product does not use live audio.
<p><a href="#">1.4.6 Contrast Enhanced</a> (Level AAA)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	This product maintains a contrast ratio of 8.21:1
<p><a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	This product does not use background audio.
<p><a href="#">1.4.8 Visual Presentation</a> (Level AAA)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	This product does not provide user selectable foreground and background colors. This product does not interfere with assistive technology which can alter the foreground and background colors based on user selection.
<p><a href="#">1.4.9 Images of Text (No Exception) Control</a> (Level AAA)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	This product does not use images of text.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	This product does not interfere with the use of a keyboard.
<a href="#">2.2.3 No Timing</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	This product does not use timing for any element.
<a href="#">2.2.4 Interruptions</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Applicable	This site does not have content require interruptions.
<a href="#">2.2.5 Re-authenticating</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	Once a user session expires (after a twenty-four hour period), a user can reauthenticate and continue using the product where they left off.
<a href="#">2.3.2 Three Flashes</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	This product does not contain any elements that flash.
<a href="#">2.4.8 Location</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	The menu link of the page a user is on will be highlighted.
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	Each link is descriptive as to the topic that a user is viewing.
<a href="#">2.4.10 Section Headings</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	Headings clearly define the page / topic that is viewed as well as sections within the page / topic.
<a href="#">3.1.3 Unusual Words</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Applicable	No unusual words are used within this product.
<a href="#">3.1.4 Abbreviations</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Supports	Any abbreviations that are used will contain descriptive text immediately after the abbreviation in parenthesis.
<a href="#">3.1.5 Reading Level</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Not Applicable	All text contained in this product does not require a reading level above lower secondary education.

Criteria	Conformance Level	Remarks and Explanations
<p><b><a href="#">3.1.6 Pronunciation</a></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	Supports	Any word that requires pronunciation to understand the meaning of the word will contain descriptive text immediately after the subject word in parenthesis.
<p><b><a href="#">3.2.5 Change on Request</a></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	Not Applicable	This product does not use content requiring a user to change context.
<p><b><a href="#">3.3.5 Help</a></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	Supports	Any context requiring help or assistance allows for a user to submit an inquiry for further explanation.
<p><b><a href="#">3.3.6 Error Prevention (All)</a></b> (Level AAA)  Also applies to:  Revised Section 508 – Does not apply</p>	Supports	Any information that is submitted is checked for validity. If data contains any errors, a message is displayed detailing the error and allows the user the opportunity to correct the error.

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Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	This product does not interfere with 3 <sup>rd</sup> party screen readers.
302.2 With Limited Vision	Supports	This product does not interfere with 3 <sup>rd</sup> party screen readers.
302.3 Without Perception of Color	Supports	This product is text based and can be used without the need for color.
302.4 Without Hearing	Supports	Transcripts are provided for videos that contain audio.
302.5 With Limited Hearing	Supports	Transcripts are provided for videos that contain audio.
302.6 Without Speech	Not Applicable	This product does not require speech input.
302.7 With Limited Manipulation	Supports	This site provides content that is within two clicks from any menu item.
302.8 With Limited Reach and Strength	Supports	This site provides content that is within two clicks from any menu item.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	This site provides clear and easy to use navigation and logical flow of content.

## Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">402 Closed Functionality</a>	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
<b><i>402.2 Speech-Output Enabled</i></b>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	This product does not provide this functionality, does not interfere with 3 <sup>rd</sup> party accessibility software.
402.2.2 Transactional Outputs	Not Applicable	This product does not provide this functionality, does not interfere with 3 <sup>rd</sup> party accessibility software.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	This product does not provide this functionality, does not interfere with 3 <sup>rd</sup> party accessibility software.
402.2.4 User Control	Not Applicable	This product does not provide this functionality, does not interfere with 3 <sup>rd</sup> party accessibility software.
402.2.5 Braille Instructions	Not Applicable	This product does not provide this functionality, does not interfere with 3 <sup>rd</sup> party accessibility software.
<b><i>402.3 Volume</i></b>	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	This is dependent on the user's hardware. For video content, audio controls are provided in the video player.
402.3.2 Non-private Listening	Not Applicable	This is dependent on the user's hardware. For video content, audio controls are provided in the video player.
402.4 Characters on Display Screens	Supports	All characters meet the Sans-Serif font type and can be easily adjusted in size based on the user's browser settings.
402.5 Characters on Variable Message Signs	Supports	All characters meet the Sans-Serif font type and can be easily adjusted in size based on the user's browser settings.
<b><i>403 Biometrics</i></b>	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	This product does not use biometric authentication.
<b><i>404 Preservation of Information Provided for Accessibility</i></b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
404.1 General	Supports	This product does not contain any device, code, or software that prohibits any means of accessibility.
<b><u>405 Privacy</u></b>	Heading cell – no response required	Heading cell – no response required
405.1 General	Supports	The same degree of privacy is equal for all users. When speech output is required, the product does not blank the screen.
<b><u>406 Standard Connections</u></b>	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	This is a product delivered using the internet. Any device using an up-to-date web browser can view this product.
<b><u>407 Operable Parts</u></b>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	All elements meet minimum contrast requirements.
<b><u>407.3 Input Controls</u></b>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.3.2 Alphabetic Keys	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.3.3 Numeric Keys	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.4 Key Repeat	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.5 Timed Response	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.6 Operation	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.

Criteria	Conformance Level	Remarks and Explanations
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
<b>407.8 Reach Height and Depth</b>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.2 Side Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.2.1 Unobstructed Side Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.2.2 Obstructed Side Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.3 Forward Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.3.1 Unobstructed Forward Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.3.2 Obstructed Forward Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.



<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
<b><u>408 Display Screens</u></b>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
408.3 Flashing	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
<b><u>409 Status Indicators</u></b>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
<b><u>410 Color Coding</u></b>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
<b><u>411 Audible Signals</u></b>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	This is a product delivered using the internet. This section pertains to the hardware used to access this product.
<b><u>412 ICT with Two-Way Voice Communication</u></b>	Heading cell – no response required	Heading cell – no response required
<b>412.2 Volume Gain</b>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	This is not a telecommunications product.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	This is not a telecommunications product.
<b>412.3 Interference Reduction and Magnetic Coupling</b>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	This is not a telecommunications product.
412.3.2 Wireline Handsets	Not Applicable	This is not a telecommunications product.
412.4 Digital Encoding of Speech	Not Applicable	This is not a telecommunications product.
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	This is not a telecommunications product.
412.7 Video Communication	Not Applicable	This is not a telecommunications product.

Criteria	Conformance Level	Remarks and Explanations
<b>412.8 Legacy TTY Support</b>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	This is not a telecommunications product.
412.8.2 Voice and Hearing Carry Over	Not Applicable	This is not a telecommunications product.
412.8.3 Signal Compatibility	Not Applicable	This is not a telecommunications product.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	This is not a telecommunications product.
<b>413 Closed Caption Processing Technologies</b>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	This is not a closed-captioning product.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	This is not a closed-captioning product.
<b>414 Audio Description Processing Technologies</b>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	This is not a digital television tuner.
414.1.2 Other ICT	Not Applicable	This is not a television product.
<b>415 User Controls for Captions and Audio Descriptions</b>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	This is not a captioning product.
415.1.2 Audio Description Controls	Not Applicable	This product does not require the use of audio controls.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
<b>502 Interoperability with Assistive Technology</b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.2.2 No Disruption of Accessibility Features	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.3 Row, Column, and Headers	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.4 Values	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.5 Modification of Values	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.6 Label Relationships	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.7 Hierarchical Relationships	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.8 Text	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.9 Modification of Text	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.10 List of Actions	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.11 Actions on Objects	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.12 Focus Cursor	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.3.14 Event Notification	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
502.4 Platform Accessibility Features	Supports	This product does not interfere with assistive technologies provided by the browser or third-party software.
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	This is a web-based product, not a software application.
503.3 Alternative User Interfaces	Not Applicable	This is a web-based product, not a software application.
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Alternative transcriptions are provided in addition to video.
503.4.2 Audio Description Controls	Not Applicable	Alternative transcriptions are provided in addition to video.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	This is a web-based product, not an authoring tool.
504.2.2 PDF Export	Not Applicable	This is a web-based product, not an authoring tool.
504.3 Prompts	Not Applicable	This is a web-based product, not an authoring tool.
504.4 Templates	Not Applicable	This is a web-based product, not an authoring tool.

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	This product does not interfere with assistive technologies provided by the browser or third-party software and does not require documentation.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	This product does not interfere with assistive technologies provided by the browser or third-party software and does not require documentation.
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Information regarding accessibility including this VPAT is contained within the product.
603.3 Accommodation of Communication Needs	Supports	Contact information is provided within the product.

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